

## After Sales Manager (m/f/d)

### Description

Strengthen our team! We are looking for a full-time after sales manager (m/f/d) in Kiel, Germany.

We are maresystems. We are an innovative, sustainable and owner-managed company that develops and produces world-leading technical monitoring and control systems for merchant shipping, specialised vessels and mega yachts. Our national and international customer base includes well-known shipyards and shipping companies.

### Responsibilities

- Competent initial contact for our national and international customers by email, live chat and telephone
- Planning and coordination of worldwide service jobs
- Preparation of quotations and processing of spare parts and project orders in close coordination with the sales department
- Support for online orders via our online store
- Responsible processing of orders, invoices and reminder procedures for customers and suppliers
- Warehouse management, including dispatch and customs clearance

### Qualifications

- Completed commercial education or a comparable qualification with a technical affinity
- Experience in sales or customer service as well as in dealing with customer service processes and systems (e.g. ticket systems, CRM software)
- Communicative personality with organisational skills, ability to work in a team, strong coordination skills and a friendly and responsible way of working
- Business fluent in German and English

### Job Benefits

- Permanent contract and 30 days' holiday in a forward-looking and expanding company
- Interesting, challenging and varied area of responsibility with long-term prospects
- A great team, flat hierarchy, short decision-making processes and plenty of room for manoeuvre for your ideas
- Modern offices with a view of the Kiel Fjord, a relaxing balcony and ergonomic workstations with height-adjustable desks
- Walking distance to transport and close to numerous shops
- Flexible flexitime arrangements for a good work-life balance

### Contacts

Would you like to shape the future of ship automation together with us? Then come

### Hiring organization

maresystems GmbH & Co. KG

### Employment Type

Full-time

### Beginning of employment

Immediately

### Job Location

Am Germaniahafen 5, 24143, Kiel (Germany), Germany

### Date posted

16. September 2024

### Valid through

31.12.2024

on board on board and apply!

Feel free to contact Mr. Rasmus Kyburg for an initial exchange on +49 431 200 875 0 or by email to [jobs@maresystems.com](mailto:jobs@maresystems.com).

We look forward to getting to know you!